STOP THE SILENCE. HELP END THE VIOLENCE.

Status Report — 2014

Table of Contents

Introduction..... *3*

Michigan Student Safety Act..... *4*

What is OK2SAY?..... *5*

Success Stories *7-8*

Focus on the Future..... *10-13*

Partners..... *14*

Statutory Requirements for the Student Safety Act..... *17-21*

STOP THE SILENCE. HELP END THE VIOLENCE.

Message from Attorney General Bill Schuette

Dear Reader:

I applaud Governor Snyder and the Legislature for passing the Student Safety Act of 2013 ("Act") that created OK2SAY, Michigan's statewide student safety program. I also appreciate the confidence shown in the Department of Attorney General in giving us the responsibility to develop and implement this important program.

The Department of Attorney General has collaborated with the Department of State Police, the Department of Community Health, the Department of Education, the Department of Technology, Management and Budget, and the Department of Human Services in creating all aspects of the program. We have also reached out to many other stakeholders to ensure that OK2SAY has considered the unique input of education associations (public and private), mental health experts, local law enforcement, parent associations, and students. Finally, we have looked to other states, including Colorado and Missouri, that have developed similar successful confidential reporting systems that have prevented thousands of incidents of school violence.

Because the Act was not signed into law until mid-December 2013, no monies from the Student Safety Fund were expended in the 2013 calendar year, the timeframe that would normally be covered by a 2014 annual report. However, because of the importance of the OK2SAY program, I wanted to make sure that all stakeholders, including the Governor and the Michigan Legislature, are aware of the developments to date. Hence, we have compiled this 2014 OK2SAY Status Report that describes in detail the OK2SAY program.

The OK2SAY student safety hotline will be fully operational at the beginning of the 2014-2015 school year. The program conforms to the intent and scope of the Student Safety Act: a comprehensive, confidential communication program that will operate as an early warning system in our schools to help stop tragedies before they start. I look forward to working with all of our Michigan citizens as we implement this program over the months ahead.

Sincerely,

Bill Schuette
Attorney General
State of Michigan

Michigan Student Safety Act — OK2SAY

In December 2013, the Michigan Student Safety Act (PA 183) was signed into law. This Act called for the creation of the 24/7 OK2SAY program that would allow members of the public to confidentially report potential self-harm or harm or criminal acts directed at students, school employees, or schools. Primary responsibility for the development and implementation of the OK2SAY program was assigned to the Department of Attorney General.

Using PA 183 as a roadmap[1], the Department of Attorney General has been working on all facets of the program – including overall design, technology, training, website development and promotion/outreach. Countless hours have been spent collaborating with other state agencies, educators, mental health professionals, local law enforcement, student focus groups, and other stakeholders to ensure that the program will be fully functional and tested by the beginning of the 2014-2015 school year.

In a joint study on school violence, the U.S. Secret Service and the U.S. Department of Education reported that in 81% of violent incidents, at least one other person had knowledge of the attacker's plan but failed to report it before the tragedy occurred.[2] In almost all of the cases analyzed, the person with knowledge of the plan was a peer - a friend, schoolmate, or sibling. While some only knew that something "big" or "bad" would occur, others knew specifically what the attacker had planned to do.[3]

OK2SAY will operate as an early warning system in our schools to thwart tragedies before they start. It will give students an avenue to seek help who might otherwise remain silent about potentially dangerous situations out of fear of rejection or retaliation an avenue to seek help. In other words, it will allow students to break the culture of silence and connect with adult authorities who can help.

This Status Report provides an overview of the OK2SAY program - including how it works, the timeline for implementation, the potential for protecting students and school employees, and the network of statewide partners.

In four out of five **incidents of school violence, someone might have prevented the attack through access to a confidential reporting system.**

What is OK2SAY?

OK2SAY is a confidential reporting system specifically designed to help students report anything that threatens their safety or the safety of others. Anyone who knows about a student safety threat (students, teachers, parents, etc.) can submit it to OK2SAY program operators by phone, text message, email, mobile app, or via the OK2SAY website.

OK2SAY has four primary features: confidential reporting, comprehensive technology, coordinated intervention, and complete disposition. These features enable state agencies, law enforcement, and schools to more effectively respond to harmful behaviors that students may report.

- **Confidential Reporting** – Reporter confidentiality is statutorily guaranteed.
- **Comprehensive Technology** – Tips can be submitted 24 hours per day, 365 days per year by telephone, text message, email, mobile app or via the OK2SAY website. Multi-media attachments (including photographs, video, or audio clips) and links will be accepted.
- **Coordinated Intervention** – Program operators will field initial reports and promptly provide the information to appropriate school, local law enforcement, community mental health services program and/or the Department of Human Services.
- **Complete Disposition** – To promote accountability, organizations receiving the referred information will be asked to complete an Outcome Report detailing the nature of the tip, the action taken in response, the outcome achieved, and suggestions for improvement.

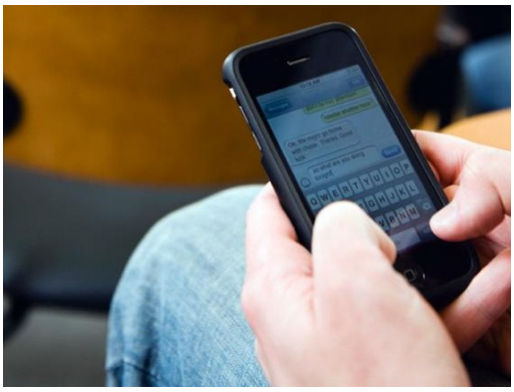
"OK2SAY will be another option for students to either reach out for help or confidentially alert authorities about possible violence, threats, or harmful activities in our schools.

By incorporating the use of texts, emails, and other multi-media messaging with the hotline, it will be easier for students to take that step and help keep our schools safe."

– State Representative Phil Potvin

How OK2SAY Works — the Nuts & Bolts

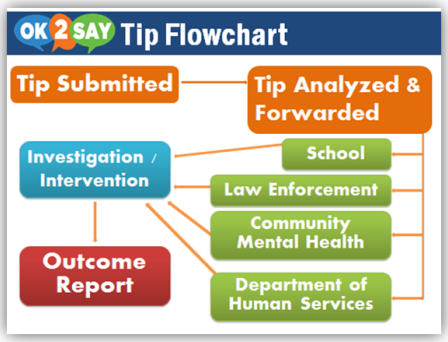
SUBMITTING TIPS



Tips can be submitted 24 hours per day, 365 days per year by telephone, text message, email, mobile app, or via the OK2SAY website. Links and picture/video/audio attachments will be accepted as well. Specially trained operators hired and supervised by the Michigan State Police ("MSP") will receive the initial tips and filter the information to the proper parties necessary to effectuate a timely and effective response. The identity of the person providing the tip is statutorily protected from disclosure unless he or she chooses to voluntarily disclose his or her identity, or if ordered by a court under very specific circumstances.

FORWARDING TIPS

The tip is fielded first at the Michigan Intelligence Operations Center at MSP Headquarters, then forwarded to the agency or organization most capable of effectively responding to the situation. For example, a tip reporting school bullying will be forwarded to school officials for resolution. If the OK2SAY operator receives a tip on a crime, the tip will be forwarded to local law enforcement. When appropriate, tips may be forwarded to more than one entity. It is anticipated that most tips will be handled by school officials and local law enforcement, although some tips may also be forwarded to a local community mental health services program or the Department of Human Services. Operators fielding the initial tip will receive special training on recognizing mental illness and emotional disturbances, and managing crisis situations.

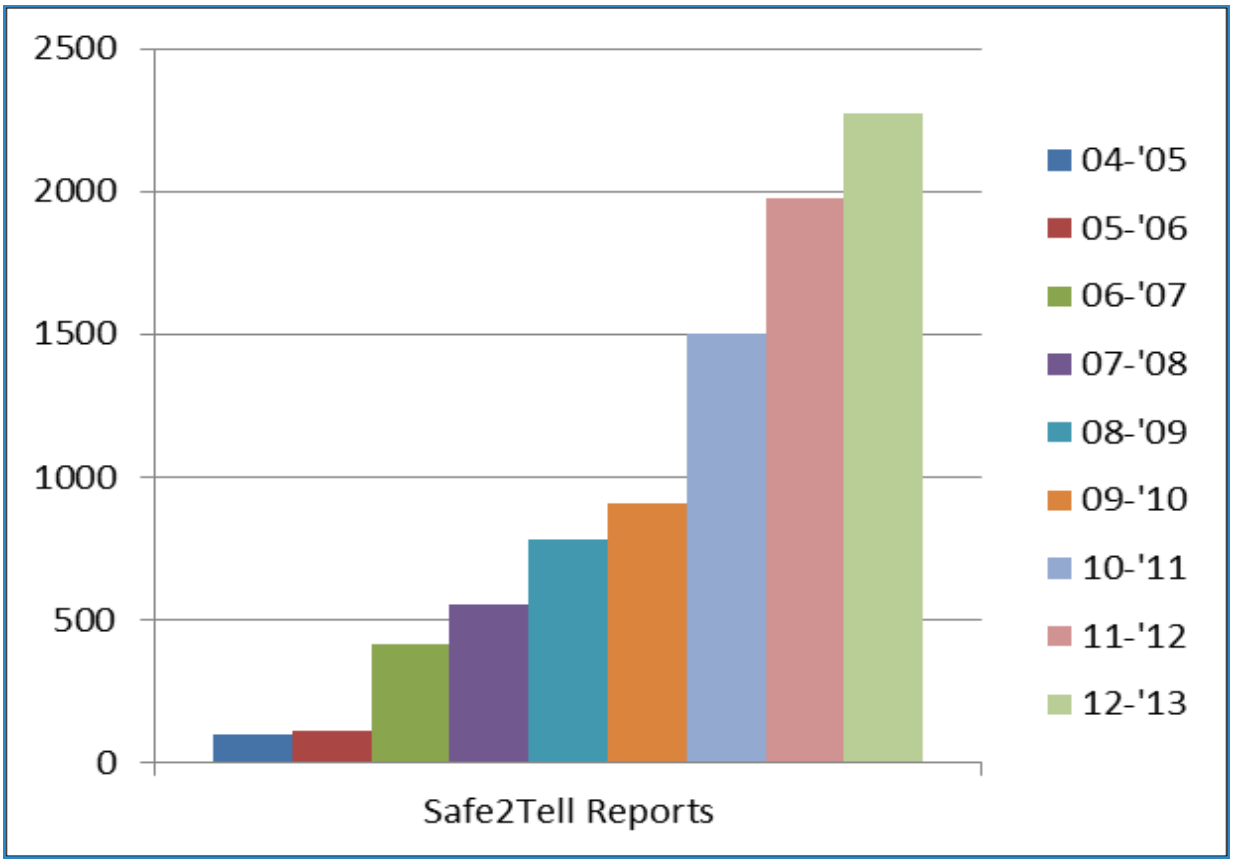


RESOLVING TIPS

To gather the information required by law to be included in the annual report, the Department of Attorney General has developed an Outcome Report to be used by every organization involved in responding to or resolving a situation. The Outcome Report allows tip recipients to detail the nature of the tip, how the tip was handled, and whether it was completely resolved or requires ongoing attention.

Based on the Outcome Reports, MSP and the Department of Attorney General are building a database that will compile the results to present the number of tips received, the number of tips forwarded, the nature of the tips, the recipient of the forwarded tips, the nature of the response, and the effectiveness of the response. As part of its future annual reports, the Department of Attorney General will also provide an assessment of the overall effectiveness of the program.

Success Stories — Colorado & Missouri



In April 1999, the Columbine High School shootings took the lives of 12 students and one teacher – and injured another 24 students. In response to this tragedy, Colorado launched the "Safe2Tell" program.

The program featured a tip sharing system that enabled trusted adults to intervene and prevent tragedies. Similar to the OK2SAY model, Safe2Tell created an environment where students, educators, parents, and community members collaborated to reduce school violence.

Safe2Tell wasn't immediately fully utilized. Despite a comprehensive training and marketing program, Safe2Tell received just over 100 tips during each of its first two years of operation. However, since then, the program has steadily grown, and in 2013, Safe2Tell received 2,272 tips – nearly 200 each month, a 1,050% rate of growth since 2004![4]

Success Stories — Colorado & Missouri (cont'd)

Safe2Tell officials attribute the increase in tips to increased awareness of the program and increased comfort of students and adults in using the reporting program.

Tips did not come from just one part of Colorado. Between September 2004 and September 2013, Safe2Tell received 8,911 tips from 163 cities and from 59 of the state's 63 counties.[5] As a result of the tips received, authorities were able to prevent planned shootings, bomb threats, sexual abuse, and attempted suicides. These are just a few of the tragedies prevented through Safe2Tell's reporting program.

In 2001, Missouri also established a confidential reporting system to protect students and prevent school violence.

Missouri's School Violence Hotline ("SVH") allows tips to be submitted through a toll-free number, online, and via texts and a downloadable mobile application. Missouri's SVH website states: "In the 2012-2013 grant year [its 11th year of operation], school administrators reported over 1000 specific positive outcomes as a result of receiving a school violence report. Over 91% of school officials and law enforcement agencies reported that the school violence hotline is a useful service. In addition, 90% of school personnel and law enforcement agencies surveyed felt the hotline report they received promoted cooperation between the two entities, making emergency response, intervention, and prevention more successful."[6]

OK2SAY anticipates similar long-term success in preventing tragedy here in Michigan.

"The amount of violence we hear about in schools today is staggering. OK2SAY will empower children with a safe avenue to share information that has the potential to save lives. Michigan PTA supports and applauds the State Attorney General for his willingness to facilitate implementation of OK2SAY in Michigan…"

– Sandra York, Executive Director of the Michigan PTA

Benefits of OK2SAY

Every student deserves to learn in an environment free from threats of violence or harassment. OK2SAY's confidential reporting system will enable schools to better protect students and communities from known dangers.

As with similar successful state programs, OK2SAY has the potential to prevent student-related tragedies and also provide the following benefits:

- **Increased Safety** – Facilitates responses to harmful behaviors directed toward others or oneself, including bullying, substance abuse, weapons possession, and suicide threats.

- **Crisis Training** – Ensures that program personnel are trained in crisis management, including recognition of mental illness and emotional disturbance.

- **Collaborative Support** – Empowers students to communicate with adult authorities, transforming the culture of silence into a collaborative support system.

- **Timely Response** – Encourages timely responses to tips through around-the-clock availability (24 hours per day, 365 days per year), agency coordination, and outcome reporting.

- **Improved Academic Performance** – Creates a safer learning environment where students can reach their full academic potential.

" The OK-2-SAY hotline will give students the confidence to do the right thing without the fear of intimidation or retribution.

We want a bright future for our kids and this program will help stop violent acts before they turn into tragedies."

– Governor Rick Snyder

Focus on the Future — OK2SAY Next Steps

TESTING

Implementing a statewide hotline is a huge undertaking that not only requires the use of state-of-the-art technology, but also extensive testing before putting it into use. Each of the following OK2SAY program components and procedures will be tested by the MSP to ensure they are fully functional:

- The OK2SAY statewide toll-free number – 1-8-555-OK2SAY (1-855-565-2729).
- Tip submission form found on the OK2SAY website, www.mi.gov/ok2say .
- Receipt of texts and multi-media attachments to OK2SAY (652729) – this includes both Multi-media Message Service (MMS) and Simple Messaging Service (SMS).
- Receipt of emails and multi-media attachments to ok2say@mi.gov.
- Receipt of tips via mobile app, including multi-media attachments. This testing will be done on a number of different mobile devices and service providers to ensure that information is getting through in each instance.

Testing will also be done to ensure that multiple inputs can be made at the same time. Importantly, each have been incorporated into the existing web-based reporting frame work that has been built and tested as part of the OK2SAY program development. Ongoing testing will be done as the program continues to ensure the program remains at the technological level of communication used by students and families.

TRAINING

As with any new program, training is essential. Public Act 183 specifically requires the training of OK2SAY operators in Section 3(4):

The Department shall ensure that appropriate training is provided to program personnel in all of the following areas:

a. *Crisis management, including recognizing mental illness and emotional disturbance.*
b. *The resources that are available in the community for providing mental health treatment and other human services.*
c. *Other matters determined by the department to be relevant to the administration and operation of the program.*

The Department of Attorney General consulted with mental health professionals, academic experts, and 211 and 911 administrators to help design and schedule appropriate training. Training sessions currently scheduled include: Youth Mental Health First Aid, Emergency Mental Health Dispatching for OK2SAY Operators, Special Session on Suicide and Bullying, Child Protective Services Mandatory Reporting Training, and the OK2SAY Focused Program Training (including accessing community resources and program confidentiality requirements).

In addition to training, the Department and MSP have collaborated in drafting a Michigan State Police OK2SAY Policy and Procedure Manual. The manual contains specific protocols to be used depending on the nature of the tip as well as general procedures regarding interviews and taking information. Each of the protocols is being reviewed by specialists in the given field (*e.g.*, suicide prevention, sexual assault, etc.).

Focus on the Future — OK2SAY Next Steps (cont'd)

PROMOTION/OUTREACH

Just as in Colorado and Missouri, promoting the OK2SAY program will be key to its success. People must know about it in order to use it. Since the enactment of the Student Safety Act, Department personnel have been spreading the word about OK2SAY. In addition to standard press releases, Department personnel have made numerous presentations to organizations and associations representing educators, parents, law enforcement, mental health professionals, and students, and will continue to do so.[7]

In addition, articles have been drafted, submitted, and, in many instances, already published by organizations representing stakeholders and partners. This will be a continual activity as OK2SAY becomes operational this fall.

As soon as the OK2SAY program becomes functional, there will be a major outreach program. The OK2SAY official rollout will be done in several different schools in locations around the state – all in an effort to ensure that students, parents, educators and community members know that OK2SAY is available to them.

In addition to the activities above, the Department has also developed collateral promotional materials including:

- Brochures and handouts to inform the public and potential partners about OK2SAY;
- A video presentation about OK2SAY that will be used on the OK2SAY website and can be shared via links from other websites;
- A promotional video featuring MSU Basketball Coaches Tom Izzo and Suzy Merchant that encourages students to use OK2SAY;
- OK2SAY posters that will be available for placement in schools statewide; and
- Video and audio Public Service Announcements.

The Department has also arranged for OK2SAY to be one of the featured categories of the Michigan Association of Broadcasters' 2014 Michigan Student Broadcast Awards. The Michigan High School Athletic Association has also been receptive to assisting in the promotion of OK2SAY at various athletic events and competitions.

The OK2SAY website will contain a wealth of information about the OK2SAY program, how people can get involved or schedule a presentation, as well as information and links dealing with difficult issues that students may be facing, including self-harm, suicide thoughts, school violence, etc. Partners will be encouraged to link to the OK2SAY website.

Focus on the Future — OK2SAY Next Steps (cont'd)

IMPLEMENTATION OF OK2SAY

Initial implementation of the OK2SAY program will be two-fold: (1) working with those who receive and respond to tips and (2) working with those who would report information using the OK2SAY hotline – primarily targeting students.

Working with Tip Recipients

Ongoing communication is taking place with potential OK2SAY tip recipients. In many instances, these are the same people who supported the program while it was moving through the Legislature.

Others have signed on as partners, subsequent to the enactment of the Student Safety Act.

Additional information will go out during August to further outline the OK2SAY program and to prepare possible tip recipients including educators, local law enforcement, community mental health programs (including suicide crisis lines), and Department of Human Services offices.

"During my time as superintendent of a local school district, we lost five students in a five-year period.

The trauma that comes to a community with the loss of so many young lives is devastating.

Violence, self-inflicted or otherwise, can be reduced by providing a safe means for students to report incidents to caring adults, thus breaking the code of silence.

OK2SAY will stop violence - and the trauma that follows - before it happens."

– Paul Liabenow, Executive Director of the Michigan Elementary and Middle School Principals Association

As an example, the letter going to schools will be a joint communication from the Office of the Governor, Department of Attorney General, Department of Community Health, Michigan Department of Education, Department of Human Services and the Michigan State Police. It will again outline the operation of the program and the anticipated benefits, and will also note that the program is not mandatory. In addition, it will ask each school to appoint an OK2SAY contact in the Educational Entity Master ("EEM"). If there is no OK2SAY contact, the lead administrator will serve as the communication link between OK2SAY operators and the respective school district.

Focus on the Future — OK2SAY Next Steps (cont'd)

"Our students learn best in a safe environment, but dangerous behaviors threaten to disrupt our schools, and in the worst cases, take the lives of our students. OK2SAY will create an early warning system in our schools and communities to stop tragedies before they happen. We cannot sit and wait for the next Columbine or Sandy Hook. We must be proactive to ensure our kids are safe, both inside and outside the classroom."

– Attorney General Bill Schuette

Working with Students & Educators as Possible Reporters

Getting the word out to students in the most effective way is essential to the success of the OK2SAY program. We determined that a very effective way to introduce the program to students and teachers would be through direct programming, much like the Attorney General's Cyber Safety Initiative (CSI) – a program used to train students on school safety. Since the creation of this program in 2007, it has reached more than 1.2 million Michigan students. Thus, the Department will take advantage of the trained CSI presenters and the relationships with school districts throughout the state to introduce the OK2SAY program.

In anticipation of OK2SAY's implementation, the Department developed a high school OK2SAY power point presentation covering such topics as weapons, sexual assault, dating violence, self-harm, threats, suicide, sexting, hazing, bullying, and cyber bullying. The presentation was shared with the interagency team and vetted by mental health and law enforcement experts. It was then presented to over 400 high school students in schools across Michigan. Following the presentation, the Department surveyed the student focus groups on the likely effectiveness of implementing OK2SAY in their schools. Over 85% of the student participants indicated that they would use OK2SAY to prevent school violence. Throughout the study, students demonstrated a strong support for the program.

Training for the presenters will occur the first week of September to ensure they are ready to hit the ground running with the first scheduled school presentations. Any school will be able to sign up for an OK2SAY presentation on the Department's website.

The focus of the first year will be to get OK2SAY information to high school students, as statistically, this is the greatest area of school violence. However, OK2SAY will be included in the CSI programs for grades 4-8 as well in an effort to address violence and prevent it before students reach high school.

Conclusion

The Department of Attorney General is very optimistic about the OK2SAY program and the potential it has to prevent school violence in our state. We would like to thank all those individuals and organizations who have given of their time and expertise to prepare the program for launch this fall.

We especially wish to thank the organizations listed below:

Partners & Stakeholders

Office of the Governor

Department of Attorney General

Department of Community Health

Department of Education

Department of Human Services

Department of Technology, Management and Budget

Michigan State Police

American Federation of Teachers Michigan

Cadillac Area Public Schools

Helen DeVos Children's Hospital

Michigan Association of Chiefs of Police

Michigan Association of Intermediate School Administrators

Michigan Association of Non-Public Schools

Michigan Association of Psychologists

Michigan Association of School Administrators

Michigan Association of School Boards

Michigan Association of School Social Workers

Michigan Association of Secondary School Principals

Michigan Catholic Conference

Michigan Education Association

Michigan Elementary and Middle School Principals Association

Michigan High School Athletic Association

Michigan Parent Teacher Association

Michigan Sheriffs Association

Middle Cities Risk Management Trust

Middle Cities Education Association

Middle Cities Workers Compensation Fund

Oakland Schools

Prosecuting Attorneys Association of Michigan

Private Sector Partners who have graciously provided goods & services or time for the benefit of OK2SAY:

Comcast

Lifetouch National Schools Studios

Truscott Rossman

Tom Izzo

Suzy Merchant

[1] The statutory requirements of PA 183 and the actions taken by various state departments in fulfilling these requirements are included on pages 17-21 of this report.

[2] U.S. Secret Service, *The Final Report And Findings Of The Safe School Initiative: Implications For The Prevention Of School Attacks In The United States* < http://www.secretservice.gov/ntac/ssi_final_report.pdf> (accessed May 28, 2014).

[3] *Id.*

[4] Safe2Tell, *Impact Report, p 1* <http://safe2tell.org/wp-content/uploads/2008/08/Impact-Report-Ferbuary-2014.pdf> (accessed May 28, 2014).

[5] *Id.*

[6] Missouri School Violence Hotline Frequently Asked Questions, https://www.schoolviolencehotline.com/faq_law.htm (accessed July 7, 2014).

[7] Speaking engagements on OK2SAY have included: The Michigan Education Alliance, the Michigan Association of Non-Public Schools, the Michigan Association of Intermediate School Administrators, the Michigan Education Association, the Michigan Regional School Psychologists, Superintendents from the Ionia Intermediate School District, the Bullying Prevention & School Safety Summit, St. Clair County RESA, the Michigan Elementary and Middle School Principals Association, the Michigan PTA 96th Annual Convention, the 2014 Great Lakes Homeland Security Training Conference & Expo, Ingham County Intermediate School District Superintendents, the Domestic Violence Coalition, Michigan Sheriffs' Association, the Michigan Association of Community Mental Health Boards, the Michigan Association of Chiefs of Police, Michigan Association of Student Councils, Michigan Association of Honor Societies, State 911 Directors, and the Michigan Association of School Boards. Scheduled speaking engagements include: DARE Conference, Prosecuting Attorneys Association of Michigan Conference, and Michigan School Counselors Association. As specified in the Student Safety Act, "'school' means a public, private, denominational, or parochial school offering developmental kindergarten, kindergarten, or any grade from 1 through 12 regardless of whether school is in session." Thus, all such schools will receive this information.

Statutory Requirements for the Student Safety Act — P.A. 183 of 2013

Statutory Requirements for the Student Safety Act — P.A. 183 of 2013

Department	Statutory Requirement	Actions Taken
Department of Attorney General ("Department")	The Department of Attorney General ("Department") shall develop a program, in consultation with the Department of State Police ("MSP"), the Department of Community Health ("DCH"), and the Department of Education ("MDE"), for receiving reports and other information from the public regarding potential self-harm and potential harm or criminal acts directed at school students, school employees, or schools in the state. Section 3(1).	The Department had individual meetings with each of the mentioned agencies when developing initial program content and design. Ongoing partner update meetings (MSP, DHS, DCH, MDE) take place at least monthly. Meetings with MSP as hotline operator take place at least weekly.
	The program shall be established within the guidelines of PA 183 of 2013. Section 3(1).	The Act was used as a roadmap in designing program content and operational requirements.
	The Department shall have access to the information needed to meet the reporting requirements of section 8. Section 3(1).	MSP is building a database to capture required information so that it can be more easily reported and analyzed. Outcome Reports will be shared with the Department as they are completed. In addition, a Memorandum of Understanding ("MOU") between the Department and MSP allows for the Department to request such information at any time.
	The hotline must be available 24 hours per day, 365 days per year. Section 3(2).	The hotline will be available 24 hours per day, 365 days per year. It will be staffed by specially trained operators located in the MSP's Michigan Intelligence Operations Center ("MIOC").
	The hotline must be a statewide toll-free telephone number or other means of communication, or a combination of toll-free telephone number and other means of communication, that transmits voice, text, photographic, and other messages and information to hotline operator ("MSP") including information forwarded to MSP through the Departmental website. Section 2(c).	A statewide toll-free telephone number has been secured (1-855-565-2729). The hotline will have the capability of accepting tips by phone, text, email, mobile app, or through the Department website. Photographs, videos, and links attachments will also be accepted.
	A "school" as referred to in the Act, includes any public, private, denominational or parochial school offering developmental kindergarten, kindergarten, or any grade from 1 through 12, regardless of whether school is in session. School includes all school property. Section 2(d).	The Department is including all schools referred to in the Act in its outreach activities, including informational letters and other communications. Contact information for each of the schools described will be provided to the OK2SAY operators.
	The Department may provide promotional information regarding the program on its departmental website. Section 3(2).	The Department will provide promotional information about OK2SAY on its website. The website will contain information describing how OK2SAY operates, how to schedule an OK2SAY presentation in a specific school or community, and will also serve as a place from which a tip may be reported.

Statutory Requirements for the Student Safety Act — P.A. 183 of 2013

Department	Statutory Requirement	Actions Taken
Department of Attorney General ("Department")	The Department shall be responsible for continued operational and administrative oversight of the program. Section 3(4).	Primary responsibility of the OK2SAY program falls within the Consumer Protection Division of the Department. However, an interdisciplinary group within the Department meets weekly to continually review program developments. As an additional management tool, a MOU has been executed by and between the Department and MSP, as hotline operator, setting forth specific guidelines and expectations for program operation.
	The Program shall provide a means to review all information submitted through the hotline and to direct those reports and that information, including any analysis of the potential threat as determined appropriate by the Department or the MSP to local law enforcement officials and school officials. Section 3(4).	The Department, in consultation with MSP, has developed an Outcome Report which asks individual tip recipients and partners for specific information on any tip received. Opportunity will also be given for recommendations to enhance the program. MSP is building a database to capture this information so that it can be more easily reported and analyzed.
	The Program shall include a means by which responses at the local level are determined and evaluated for effectiveness. Section 3(4).	The Department, in consultation with MSP, has developed an Outcome Report which asks individual tip recipients and partners for specific information on any tip received. Opportunity will also be given for recommendations to enhance the program. MSP is building a database to capture this information so that it can be more easily analyzed. The Department will continually review this information to determine whether steps taken were effective, or what steps must be taken to make program more effective.
	The Department must ensure appropriate training provided to program personnel. Section 3(4).	The Department, working with MSP, DCH, DHS and other stakeholders is developing training modules for program personnel.
	Training must include crisis management, including recognizing mental illness and emotional disturbances. Section 3(4)(a).	Training will include crisis management, including recognizing mental illness and emotional disturbances. Training sessions currently scheduled include: Youth Mental Health First Aid, Emergency Mental Health Dispatching for OK2SAY Operators; CPS Mandatory Reporting Training. Operators will also be taking the 40-hour 911 dispatch training course.
	Training must include resources that are available in the community for providing mental health treatment and other human services. Section 3(4)(b).	Training will include resources that are available in the community for providing mental health treatment and other human services. Training sessions currently scheduled include: Youth Mental Health First Aid, Emergency Mental Health Dispatching for OK2SAY Operators; CPS Mandatory Reporting Training. Operators will also be taking the 40-hour 911 dispatch training course.

Statutory Requirements for the Student Safety Act — P.A. 183 of 2013

Department	Statutory Requirement	Actions Taken
Department of Attorney General ("Department")	Training must include other matters determined by the department to be relevant to the administration & operation of the program. Section 3(4)(c).	Training will also include an explanation of the OK2SAY program, operating protocol, and confidentiality provisions of the Student Safety Act. New training modules may be designed as needed based on program experience and operation.
	The Department shall ensure that any hotline information that suggests a psychiatric emergency is taking place within a county is immediately referred to the community mental health services program psychiatric crisis line for that county. Section 3(6).	Contact information for all community mental health services program psychiatric crisis lines in each county have been collected and will be in a format easily accessible to the OK2SAY operators.
	The Department shall develop a source of information on available community mental health resources and contacts, including mental health services. Section 3(7).	The Department is working with public and private partners to gather this information. It will be available by launch of program in a format suitable for easy use by OK2SAY operators.
	The Department shall notify schools and law enforcement of this information source. The notice shall include the departmental recommendation that school and law enforcement, upon investigating a case and determining that mental illness or emotional disturbance is or may be involved, utilize this information in aiding subjects and their parents or guardians. Section 3(7).	The notice covering the required topics will be sent to schools and law enforcement the 3rd week of August 2014.
	Confidentiality provisions. The Act sets forth a number of confidentiality provisions covering reports submitted to OK2SAY. The information reported to OK2SAY or referred to a law enforcement or school official is not subject to disclosure under the freedom of information act. If a report to the hotline does not result in a referral, or the investigation of a subject results in a determination that no action regarding that subject is warranted, the subject's name shall be expunged from the records of all entities involved in the hotline program except as otherwise provided by law. Section 4.	As to MSP, the hotline operator, these provisions are covered in the MOU. As to other parties, including local law enforcement and school officials, the Department will notify the parties of these provisions by letter.
	The Department shall be the administrator of the Student Safety Fund for auditing purposes. Section 7(4).	The Department's Fiscal Management Division is administering the Student Safety Fund as set forth in the Act.

Statutory Requirements for the Student Safety Act — P.A. 183 of 2013

Department	Statutory Requirement	Actions Taken
Department of Attorney General ("Department")	The Department may expend money from the fund, upon appropriation, only for 1 or more of the following purposes: (1) to pay the costs of the department for administering the Student Safety Act, (2) to pay the costs of MSP for operating the hotline, (3) to promote public awareness of the program, including the availability of the hotline and the website operated by the department. Section 7(5).	No Student Safety Fund monies were spent in Calendar Year 2013.
	The Department, in consultation with the department of community health, the department of education, and hotline operator (MSP), shall prepare an annual report under this act. The report shall be filed not later than July 31 of the year in which the report is due. Copies of the report shall be filed with the governor, the secretary of the senate, the clerk of the house of representatives, the clerk of the senate standing committee on appropriations, and the clerk of the house standing committee on appropriations. The report shall also be maintained on the department's website. Section 8.	The Department, in consultation with MSP, has developed an Outcome Report which asks individual tip recipients and partners for specific information on any tip received. MSP is building a database to capture this information so that it can be shared with required parties. This information will be used in preparing the Annual Report. Note: Because the Act was passed in December of 2013, no Student Safety Fund monies were spent nor was the OK2SAY hotline operational in calendar year 2013, the year which would be covered by a July 2014 Annual Report. However, because of the importance of this program, the Department is preparing a 2014 OK2SAY Status Report to fully inform the Governor and the Legislature about the OK2SAY program implementation.
	The Annual Report required by the Act must include: (1) the number of reports and other information reported to the hotline under this act, (2) the number of reports and information reported to the hotline that are forwarded to local law enforcement officials and school officials, (3) the number of hotline reports resulting in referral to mental health services, (4) the nature of the reports and information reported to the hotline at the local level in categories established by the department, (5) the responses to the reports and information reported to the hotline at the local level in categories established by the department, (6) the source of all funds deposited in the student safety fund, (7) the itemized costs and expenditures incurred by the department in implementing this act, (8) the itemized costs and expenditures incurred by the department of state police in implementing this act, (9) the contributions of and expenditures incurred by the hotline operator (MSP), (10) an analysis of the overall effectiveness of the program in addressing potential self-harm and potential harm or criminal acts directed at schools, school employees, and school students. Section 8(a)-(j).	The Department has, in consultation with MSP and other state agencies, developed an Outcome Report which will solicit information in each of these areas from all program participants. MSP is building a database to capture this information so that it can be more easily reported and analyzed. This will allow the information required by the report to be collected and organized for presentation in the required Annual Reports.

Statutory Requirements for the Student Safety Act — P.A. 183 of 2013

Department	Statutory Requirement	Actions Taken
Department of Technology, Management & Budget ("DTMB")	The Department of Technology, Management & Budget ("DTMB") shall issue a request for proposals to enter into a contract for the operation of the hotline. DTMB shall have sole authority over RFP process and the decision over which entity is awarded the contract. Section 3 (3)	DTMB issued an RFP for the operation of the OK2SAY hotline. (The Department worked with DTMB in writing the Statement of Work for the RFP.) After interviewing candidates, DTMB determined no award, finding that MSP represented the best value to the State. Hence, MSP will operate the OK2SAY hotline.
Michigan State Police ("MSP") - Hotline operator	A report or other information submitted to the hotline must be maintained as a record for at least 1 year, subject to the confidentiality requirement. Section 3(5).	This provision is covered in the MOU between the Department and the MSP.
	If a report to the hotline does not result in a referral, or the investigation of a subject results in a determination that no action regarding that subject is warranted, the subject's name shall be expunged from the records of all entities involved in the hotline program except as otherwise provided by law. Section 4.	This provision is covered in the MOU between the Department and the MSP.
	The Annual Report required by the Act must include the itemized costs and expenditures incurred by the department of state police in implementing this act. Section 8.	This provision is covered in the MOU between the Department and the MSP. Additionally, the Department's Fiscal Management Division will be overseeing this aspect of the Act as part of its role as administrator of the fund for auditing purposes.
	Beginning on the date that the OK2SAY hotline is operational, all calls received by any exiting state-run school violence hotline already in operation shall be directed to the OK2SAY hotline. Section 3(3).	The school violence hotline currently answered by MSP (1-800-815-TIPS) will be answered by the OK2SAY operators when the OK2SAY hotline is operational.
	Any existing state-run school violence hotline in operation prior to December 13, 2013 shall be disconnected within 6 months after the OK2SAY hotline is operational. Section 3(3).	MSP has agreed to disconnect the 1-800-815-TIPS school violence hotline within 6 months after the OK2SAY hotline is operational.
	The Program shall include a means by which responses at the local level are determined and evaluated for effectiveness. Section 3(4).	MSP is responsible for sending the outcome report to the tip recipients and also for receiving the outcome reports as they maintain the database with all of the needed information.

Michigan Department of Attorney General

G. Mennen Williams Building

525 W. Ottawa St.

P.O. Box 30212

Lansing, MI 48909

Phone: 517-335-0855

Fax: 517-335-1935

OK 2 SAY

STOP THE SILENCE. HELP END THE VIOLENCE.